

References:

- A. Commentary on the Regulatory Requirements, Part 3 (www.isi.net)
- B. Reference Guide to the key standards in each type of social care service inspected by Ofsted (www.ofsted.gov.uk)
- C. Health and Safety at Work" Section H of the ISBA Model Staff Handbook
- D. "Health and Safety and Welfare at Work" Chapter N of the ISBA Bursar's Guide
- E. "Insurance" Chapter K of the Bursar's Guide by HSBC Insurance Brokers Ltd
- F. Early Years Foundation Stage (EYFS) Checklist and Monitoring Reference for Inspectors (www.isi.net)
- G. DfE "Guidance on First Aid for Schools" (www.dfe.gov.uk)
- H. HSE home page, First Aid at Work (www.hse.gov.uk)
- I. MOSA Guidance: "First Aid Provision and Training in Schools" (www.mosa.org.uk)
- J. DfE Automated external defibrillators (AEDs) A guide for schools, September 2018
- K. Education (independent School Standards) Regulations 2014.
- L. Guidance on the use of adrenaline auto-injectors in schools, September 2017
- M. Guidance on the use of emergency salbutamol inhalers in schools, March 2015

Related Policies and Procedures:

- A. [Health and Safety Policy](#)
- B. First Aid Procedures
- C. 'Medical Welfare' section of the Parents' Handbook
- D. Allergen Policy.
- E. Catering and Food Hygiene Policy
- F. Mental Health at St Faith's - Guidance
- G. Safeguarding Children Policy
- H. [Covid-19 Site Operating Protocols](#)
- I. Record Keeping Policy
- J. First Aid Risk Assessment

1. Introduction.

- 1.1. This policy applies to children and staff in school, or on school organised trips and events that take place away from the main school site. For the purposes of this policy Latham Road is considered part of the main school site.
- 1.2. This policy details the requirements and arrangements for first aid at St Faith's, and is applicable to all those involved in the provision of first aid related to school activities. Procedures in the event of an accident or injury, or for other medical events, are contained in the [First Aid Procedures](#) document.
- 1.3. This policy has been prepared in accordance with the guidance provided in References A to M, and to ensure compliance with the relevant laws and acts. It is available to parents, prospective parents, and pupils via the school website, and to all staff via the school network.

- 1.4. This policy does not affect the ability of any person to contact the emergency services by calling 999/112 in the event of a medical emergency.
- 1.5. This policy ensures that there is always an adequate provision of appropriate first aid and that where individuals require medical assistance, there are suitable mechanisms in place to provide treatment.
- 1.6. This policy is limited to the provision of first aid. The school also has arrangements in place for:
 - Dealing with pupils who have special educational needs or specialist medical needs;
 - Provision of medical examinations and immunisations;
 - Holding medical records;
 - Dealing with medicines and treatments brought to school for pupils.

2. Responsibilities.

- 2.1. The Director of Pastoral Care is responsible for the policy and is responsible with the Health Centre Lead Nurse for the implementation of this policy.
- 2.2. The Director of Pastoral Care is the line manager for the school nurses. He liaises with the Lead Nurse on a regular basis, leads weekly Health Centre meetings and provides support and advice in the day-to-day running of the Health Centre.
- 2.3. The Safety Officer / Lead Nurse are responsible for ensuring the first aid risk assessment is reviewed annually to determine and verify the school's first aid needs. This risk assessment will consider:
 - Location and size of the school;
 - Specific hazards or risks on the site;
 - Staff or pupils with special health needs or disabilities;
 - Previous record of accidents / incidents at the school;
 - Provision for lunchtimes and breaks;
 - Provision for leave / absence of first aiders;
 - Off-site activities, including trips;
 - Practical departments, such as Science, Engineering, Art, and Games/PE;
 - Out of hours activities;
 - Contractors on site and agreed arrangements;
 - Lettings and hiring of school facilities.
- 2.4. The Deputy Head is responsible for ensuring that staff have appropriate first aid training from the point of induction, and at regular intervals thereafter, so that staff understand what is expected of them in this policy, and have the necessary knowledge and skills to fulfil their responsibilities. The Deputy Head is also responsible for ensuring that there are a sufficient number of first aid trained staff on the school site and on school trips.
- 2.5. The ongoing management of first aid training is the responsibility of the Deputy Head and Deputy Head Academic (Years 3-8) and Head of the Pre Prep. They are responsible (in consultation with the Lead Nurse) for organising courses whether in school, out of school or on-line.
- 2.6. The Bursar is responsible for ensuring that the school has adequate first aid equipment and facilities.

- 2.7. The Health Centre Lead Nurse is responsible for ensuring that stocks of first aid consumables are checked and maintained.
- 2.8. The Health Centre Lead Nurse is responsible for ensuring that the school Automated External Defibrillator (AED) is serviced and maintained according to the relevant guidance provided in Reference J.
3. **Definitions.**
- 3.1. "First Aid" means the treatment of minor injuries which do not need treatment by a medical practitioner or nurse. It also refers to the treatment of more serious injuries, prior to assistance from a medical practitioner or nurse for the purpose of preserving life and/or minimising the consequences of injury or illness. First Aid does not generally include giving tablets or medicines to treat illness. The only exception is the use of aspirin for adults in accordance with accepted first aid practice, to treat a suspected heart attack.
- 3.2. Medical treatment at St Faith's means the management and care of a patient, the examination and treatment of a patient by a school nurse and the administration of prescribed and over the counter medication.
- 3.3. Staff includes employees, governors, volunteers and self-employed (including peripatetic) people working on the school premises.
4. **Facilities.**
- 4.1. The Health Centre provides an essential first aid facility and is equipped accordingly. It is used for medical treatment (including first aid) when required during school hours for the care and treatment of pupils (and staff as appropriate). The Health Centre is clearly signposted and is ideally located for emergency vehicle access. The size and scope of this facility complies with the legal requirements as set out in Reference C and the guidance provided in Reference A.
- 4.2. The Health Centre is accessible to all pupils and staff and is managed by the School Nurses. The Health Centre is manned by a School Nurse during term time on weekdays between 0800 and 1600.
- 4.3. The Pastoral Care Meeting Room is available for Health Centre use as an additional consultation or meeting room on a booking basis as this is a shared school resource. This room can be used for therapy for those children with special needs, and for use by visiting specialists such as a physiotherapist or speech therapist.
5. **First Aiders.**
- The school will ensure that sufficient trained first aiders are available to cover day-to-day and other school activities. First aid training will be refreshed every 3 years.
 - A first aider (paediatric first aid for EYFS pupils) will accompany pupils on visits out of school.
 - First aiders will give immediate help to those with common injuries or illnesses and those arising from specific hazards, and where necessary ensure that an ambulance or other professional medical help is called.
 - Lists of members of staff who are qualified first aiders are displayed on notice boards (School Office , Staff Common Room, Pre Prep Art Room and the Health Centre). A link to the current

first aiders is provided termly to all staff and is kept in the 'All Staff' section of Microsoft Teams (Health Centre folder).

6. **First Aid Boxes.**

- First aid boxes will be provided in areas of the school where accidents are considered most likely; this list is included in Annex A. The contents of first aid boxes will be in accordance with the guidance given in HSE document "[Basic advice on first aid at work](#)"
- A first aid box will also be taken when pupils leave the school on organised trips or participate in sports activities or events (both on and off-site);
- When first aid boxes are used, staff need to inform the nursing team to ensure that items are restocked;
- First aid boxes will be checked termly and replenished by the nursing team.

7. **Medical Information on Pupils and Staff.**

- 7.1. **GDPR.** All medication information on pupils and staff will be managed in accordance with the relevant school privacy notices and GDPR requirements. Such information will normally be classified as sensitive personal information. Access to this information will be carefully restricted and controlled.
- 7.2. **Pupil On-boarding.** Pupil on-boarding is an Admissions responsibility, with the exception of the collection of medical information. Parents will be expected to complete the relevant forms on [My School Portal](#) at point of entry to the school. It is essential that medical records have a recent photograph of the child attached. In the case of allergies, it is likely that the school will require a written GP diagnosis.
- 7.3. **Staff On-boarding.** Staff on-boarding is an HR responsibility which includes the collection of medical information. Medical screening is one of the required safer recruitment checks. Medical screening is provided by a third-party specialist company – Wrightway Health. In cases where screening has identified a medical condition that the school, as an employer, should be aware of, the HR Adviser will request that information is provided by the employee to the Health Centre. Details will be held in SIMS.

8. **Procedures for Pupils with Medical Conditions.**

- 8.1. Procedures to be followed for pupils with known medical conditions, such as Asthma, Epilepsy or Diabetes, can be found in [First Aid Procedures](#). All staff will receive annual training on asthma and allergy awareness delivered by the Lead Nurse. In the event that a pupil has another complex medical condition, staff will receive additional training to allow them to manage the medical needs of that pupil effectively in school.
- 8.2. Parents/guardians of pupils who have medical conditions are required to complete an annual electronic medical record and consent form on My School Portal. This record will detail the specific needs, medication requirements, care and support required to manage the pupil whilst in school. It is the responsibility of parents/guardians to provide accurately labelled, in date, medication for their child, including dosage and storage instructions.

- 8.3. Annual Guidance and Care Reviews undertaken by GPs or specialist nurses are requested annually by the Health Centre team. These reviews inform the individual care plans generated for pupils with medical conditions. The individual care plans are stored on the Health Centre medical database (Medical Tracker) and the nurses ensure that all medical information held on pupils is accurately documented. Staff will be sent a link each term to relevant care plans and are given updates on any changes relating to pupils they teach.
- 8.4. The Health Centre team will compile asthma and allergy registers for the entire school. These can be found in the School Office , Staff Common Room, Health Centre and Pre Prep first aid cupboards. Staff are informed of any changes to these registers. An electronic copy of all registers is shared in the 'All Staff' section of Microsoft Teams (Health Centre folder).
- 8.5. The school keeps emergency inhalers and emergency adrenaline auto-injectors in accordance with References L and M. Three emergency auto-injectors, specific to age groups, are held in a labelled allergy cupboard in the Staff Common Room. Emergency inhaler kits are stored in the School Office Reception, Staff Common Room, Pre Prep Late Stay and the Health Centre, and are carried by members of the Sports Department during all activities at Latham Road, and off-site fixtures. They are also carried by an allocated member of staff on day and residential trips. Where appropriate, parents must complete consent for the use of the emergency inhaler and adrenaline auto-injectors on My School Portal.

9. **Mental Health and Wellbeing.**

The nurses work closely with the Director of Pastoral Care and pastoral staff in identifying and supporting pupils who have wellbeing concerns or appear to be developing or suffering from mental health conditions. The nurses receive the weekly concerns notes which highlight pupils who have pastoral concerns. Alongside pastoral staff, the nurses may meet with parents in order to provide support and advice over mental health and wellbeing matters.

10. **Procedures in the Event of Illness.**

- If a pupil becomes unwell in a lesson, they are referred to the Health Centre;
- Pupils are assessed by a school nurse who makes a clinical decision whether to implement a plan to help alleviate symptoms or to advise parents to collect their child. Pupils are always supervised and cared for by a school nurse/ first aider until they are collected from school;
- School nurses inform the School Office and relevant teachers whenever pupils are sent home with illness or injury;
- If a school nurse is not available during school hours, parents are to be notified of illness by a member of the School Office. After school hours (1600), a member of the Late Stay team should contact home.

11. **Infection Control Procedures.**

- Health Centre staff and first aiders must follow established infection control procedures, specifically:
 - The use of PPE where appropriate;
 - Regular hand washing;
 - Action to be taken in the event of needle stick injuries;
 - Cleaning procedures;

- Measures to prevent the outbreak of infection.

12. Procedures in the Event of an Accident or Injury.

The procedure to deal with an accident or injury depends on the clinical picture, symptoms, the severity of the injury and the skill required to treat a pupil, staff member or visitor.

12.1. Minor Injuries.

Minor injuries are not life threatening, do not usually require immediate medical attention and include cuts, abrasions, minor burns or sprains. These injuries are either attended to by first aiders on duty or by nurses in the Health Centre. First aiders must complete a report of the minor injury in the accident book provided in all first aid kits. A copy of the report must be forwarded to the Health Centre without delay. School nurses notify parents immediately via the electronic notification process of reporting accidents (Medical Tracker).

12.2 Major Injuries.

Major injuries are serious injuries which are beyond the capabilities of a first aider and may require prompt medical attention.

The nursing team must be informed immediately. The name of the injured pupil/staff member/visitor and their location must be clearly specified.

The School Office and the SMT must be informed immediately. Parents must be notified of the injury and how it occurred via the electronic notification process in Medical Tracker. In the case of more serious accidents, a member of the school pastoral team will make contact with parents.

All accidents involving the need for an assessment by Emergency Department (ED) require an electronic report form to be completed.

In most scenarios the nursing team will be on site to assess the injury/accident and decide the course of action. This may include the summoning of an ambulance. Maintenance staff must be informed whenever emergency services are required on the school site.

A return to school will be arranged as appropriate in order to ensure the pupil or member of staff's particular situation is considered and catered for.

12.3 Ambulances.

The School Nurses will normally be responsible for summoning an ambulance and for escorting the pupil to hospital. If a member of the Health Centre team is unavailable, a member of staff must call an ambulance without hesitation – 112/999. If a parent is not available at the time of transfer to hospital, a school nurse or a member of staff must accompany the pupil to hospital. They must stay with the pupil in hospital until a parent is in attendance.

The nursing team is responsible for contacting a parent, on the day that the injury occurred, to check on the condition of the pupil.

For further information on escorting pupils or adults to hospital, refer to the [First Aid Procedures](#).

13. Emergency Medical Treatment

In accepting a place at St Faith's, parents are required to give their consent for the school to provide, on the advice of qualified medical opinion, emergency medical treatment, including general anaesthetic and surgical procedure under the NHS if the school is unable to contact a parent.

The school has an Automated External Defibrillator ("AED") available for use for staff, visitors or pupils in the event of an emergency.

14. Spillage of blood or other bodily fluids

Staff will follow the Bodily Fluid Spillage Procedure (Page 2 of the [First Aid Procedures](#) document). whenever bodily fluid (urine, stool, vomit and blood) spillage occurs in the school setting. The Housekeeping team must be contacted immediately, and the Health Centre must be notified in cases of blood loss, vomiting and diarrhoea, and whenever a pupil is in distress.

The Housekeeping team is responsible for cleaning the area thoroughly. The nursing team is responsible for attending to the affected pupil and contacting parents.

Yellow Bio-Hazard boxes containing protective equipment and specific equipment for clearing spillages are available at strategic points around the school, as specified on the school first aid and spillage kit location map (see Annexe B - page 10 of this policy)

15. Recording and Reporting.

15.1. **H&S Policy.** Recording and reporting of medical incidents, accidents and near misses is conducted in accordance with the [Health and Safety Policy](#) . Reporting and analysis of medical incidents is presented to bi-termly H&S Committee meetings.

15.2. **Record Keeping Policy.** Medical information will be held in accordance with the School's [Record Keeping Policy](#) .

15.3. **Medical Tracker.** All pupil medical information will be held in Medical Tracker, a dedicated medical database with one-way synchronisation with SIMS. This includes essential medical and allergy information, and care plans. Communication with parents regarding medical incidents and first aid treatment will be conducted through Medical Tracker.

15.4. **Accident and Near Miss form.** This [form](#) will be used for staff to report an accident / incident, including the reporting of near miss incidents.

15.5. Accident and Near Miss Monitoring.

15.5.1. **Bi-Termly Reporting to H&S Committee.** Accident and near miss reports will be made at each bi-termly H&S Committee meeting. This ensures that appropriate action is taken to investigate, review and reduce the possibility of future incidents.

15.5.2. **Reviews of Risk Assessments.** Where appropriate, either the Safety Officer or Bursar may direct the review of risk assessments following an accident or near miss. This is a function of effective risk management.

Automated External Defibrillator (AED), First Aid Kits, Spillage Kits, Emergency Auto-injectors and Emergency Inhaler Locations

The school nurses are responsible for ensuring that all medical equipment supplies are in date and kits are checked termly, even if they have not been used. The AED is inspected and checked weekly by the school nurses.

	Location
AED	
Firwood	Outside Staff Common Room
FIRST AID KITS	
Ashburton	Ashburton lift lobby Art Room Office (Room 26)
Discovery Zone	Discovery Zone toilet
Edenfield	Room 31
Firwood	Servery (Catering)- Kitchen Staff Common Room
Health Centre	Two first aid kits- cupboard opposite the hardcourt area
Keynes	Britten Recital Room Disabled toilet- downstairs
Latham Road	Additional first aid kits on request from nursing staff
Maintenance	Maintenance department Three minibuses
School House	School Office
Southfield	Art Room cupboard Southfield Room 37 cloakroom (opposite room 37)
Sports Hall	Reception Desk PE Office
STEAM Hub	Engineering Workshop Science Prep Room
SPILLAGE KITS	
Ashburton	Cleaning cupboard- left at the entrance of Ashburton hall Disabled toilets (downstairs)
Firwood	Servery Cupboard Staff Common Room
Keynes	Disabled toilet
Maintenance	Maintenance department Minibuses (all three)
School House	School Office
Southfield	Art Room Cupboard Southfield Room 37 cloakroom (opposite room 37)
Sports Hall	Reception Desk PE Office
EMERGENCY ASTHMA INHALER KITS	

	Location
Health Centre	Health Centre
Sports Hall	PE office
School House	School Office
Firwood	Staff Common Room
Southfield	Pre Prep Late Stay (Southfield)
EMERGENCY AUTO- INJECTORS	
Firwood	Staff Common Room (3 auto-injector kits)
EMERGENCY AUTO- INJECTORS	
Firwood	Staff Common Room (3 auto-injector kits)
EMERGENCY GRAB BAG	
School House	School Office
EMERGENCY MEDICATION (anti-histamine/ analgesia/aspirin for adults)	
Firwood	Staff Common Room
School House	School Office

FIRST AIDERS

SCHOOL OFFICE	Sarah Williams	CATERING	Marta Bebenek
	Julia Greer		Kevin Johnson
			Barbara Mohasci
BURSARY	Tracy Parr		Alexsandra Paszylk
	Richard Brent		
MAINTENANCE	David Whitehead	SCIENCE	Liz Godsall
			Debbie Huckle
CATERING	Marta Bebenek		
		ENGINEERING	Jeffrey Hassell
ART	Lorna Smith		
		PE/GAMES STAFF	Chris Clayton Smith
PRE PREP	Carol Coster		Mike Gillick
	Sarah Cox		Phil Graves
	Emma Hulyer		Nadine Hoole
	Mary Ingrey		Edward Johnson
	Megan King		Elizabeth Kennerley
	Pamela Niedbalski		Alexander Mutucumarana
	Rebecca O'Hanlon		Linda North
	Tanya Robson		Tim North
	Sarah Scott		William Rusted
	Karena Weiss		Jo Thompson
	Christine Whelan		Nick Thompson
			Anna Wacey
	Angela Wilson		John Welch
PRE PREP LATE STAY	Anita Joysey	YEARS 3-8 LATE STAY	Lorna Smith
	Pamela Niedbalski		Edward Johnson
	Sarah Scott		Phil Graves
	Megan King		Elizabeth Kennerley
			John Welch

COVID- 19 Arrangements for St Faith's**Addendum**

This addendum to the First Aid Policy contains adjustments to our first aid arrangements on the school site during the Coronavirus pandemic. This guidance should be followed in conjunction with the [St Faith's COVID-19 Protocol](#). Key areas with adjustments include:

1. Accidents
2. Body Fluid Spills
3. Administration of medication at school
4. Asthma
5. Suspected Covid-19 pupil in School and general illness
6. CPR: resuscitation and the use of an AED
7. Wearing of protective equipment
8. Emergency contact details

1. Accidents

The Health Centre will be responsible for all treatment and management of accidents and minor injuries. When a pupil has sustained an injury (regardless of severity) the Health Centre must be contacted immediately. The nurses will attend to the injuries either in the classroom or an outdoor area. In Pre Prep, nurses will cover minor injuries during breaks. A walkie talkie has been supplied, to allow for communication between the nursing staff and the play supervisors. All accidents will be recorded on our medical database and parents will be notified of the type of injury and treatment via Medical Tracker. Accident forms will be completed.

2. Body Fluid Spills

The spillage of bodily fluids may pose a risk. Hence when a fluid spillage occurs:

- **Evacuation of the classroom** – First priority of the teacher (Tom's Garden or the Deck in Pre Prep may be used as temporary holding areas).
- **Health Centre support** - Nurses must be contacted via the Health Centre (420) in order to attend to the ill pupil and initiate the first stage of cleaning.
- **Deep clean** - The Health Centre will then contact Housekeeping to action a deep clean procedure.
- **SMT (to be notified by the Health Centre)** - A member of the SMT will be responsible for overseeing the phase of relocating back into a classroom and communicating with the Tutor/Teacher.

3. Administration of Medication

Our priority is to ensure the safety of pupils requiring medication, through safe administration. During this social-distancing phase, parents are not permitted on the school site and will not be able to drop off prescribed medication at the Health Centre. This may pose a potential risk. Pupils should hand over any medication to the Class Tutor. The Class Tutor should notify the Health Centre immediately to ensure that medication is safely stored. Nurses will administer any medication to pupils outside their classroom at the specified times. Tutors must forward all medical information from parents to the Health Centre team to ensure follow up.

Over the counter medication

A clinical assessment is required for any pupil who develops symptoms which may require over the counter medication. This is to in order to rule out any symptoms which may be a result of the pupil contracting Covid-19. Antihistamine medication and paracetamol will be only be administered after a thorough assessment of the pupil and a discussion with a parent to gain further history.

4. Asthma

Emergency inhalers are available in strategic areas, Staff Common Room, School Office , Pre Prep Late Stay room, and the Health Centre. Plastic spacers have been replaced with disposable spacers (blue cup and lid). Inhalers cannot be re-used on another person. Used inhalers may be kept by the pupil for their use only. The emergency inhaler kit will need to be restocked after each use. The nursing staff will ensure that parents are notified.

5. COVID-19 suspected pupil in class or general illness of a pupil

If a pupil presents with a general illness that does not fit in with the symptoms of Covid-19 (**a new continuous dry cough, fever and loss of taste and smell**), the pupil will be collected by a member of the nursing team and taken to the Health Centre for an assessment.

If a pupil becomes ill with symptoms of Covid-19 at school, the Health Centre must be contacted to ensure the pupil is collected. Concurrently the nurses will notify Joseph Davenport, Linda Smith or Mike Critchley. The pupil will be sent home and the parents will be instructed to contact 111 and arrange a Covid-19 test.

Pupils displaying symptoms and awaiting collection will be transferred to the Covid-19 Isolation Room (the Edenfield Pastoral Meeting Room) and supervised by a member of the nursing staff.

The current guidance on the management and follow up on testing (both positive and negative results) and how it affects the close contacts can be found at [Actions for schools during the coronavirus outbreak - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/actions-for-schools-during-the-coronavirus-outbreak)

Current guidance is that whilst testing of a pupil is in progress, the rest of the 'bubble' should not need to be sent home. If a pupil tests positive however, close contacts of the pupil (including staff) will be required to self-isolate for 10 days. The Covid-19 response team will monitor the latest Public Health England guidance closely, inform the school community of any changes and update the school policies accordingly.

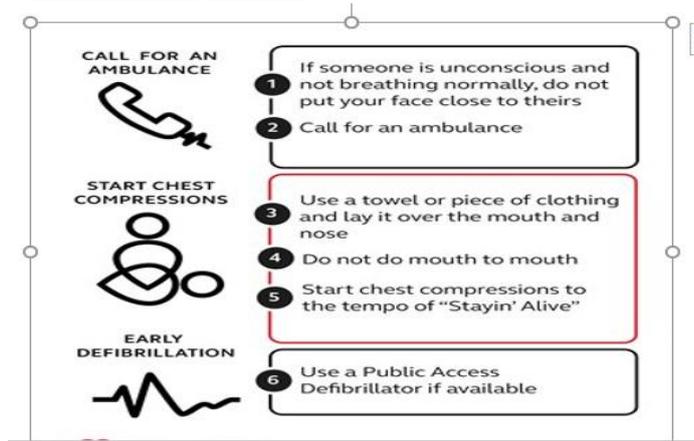
6. Covid-19 testing

All staff and Year 7 and 8 pupils are invited to self-test at home using lateral flow self-test kits provided by the school. Pupils and staff are requested to test twice weekly and report results to St Faith's and NHS Test and Trace.

There is still provision for testing Year 7 and 8 pupils, staff and visitors, where required, in the Covid-19 Isolation Room.

7. CPR and the use of AED

The AED (automated external defibrillator) has been temporarily relocated to the Staff Common Room ([here](#)). The following [Resuscitation guidance](#) should be followed during the Covid-19 pandemic(modified by the RESUS Council UK):



8. Wearing of protective equipment

Adults and Year 7 and 8 pupils are currently required to wear face coverings when they are inside school buildings. Year 7 and 8 teachers and pupils must wear face coverings in lessons which take place inside. Personal protective equipment will also be warranted in the following scenarios:

- Isolation of a pupil with suspected COVID-19 symptoms
- Minor injuries in breach of the 2-metre distance necessary for treatment and support of the pupil
- Assisting in the cleaning of spillages
- Assisting pupils with personal hygiene accidents

Personal protective equipment can be located in the Staff Common Room in a designated cupboard (labelled-PPE) and in a black grab bag in the COVID-19 Isolation Room (Pastoral Care Meeting Room in Edenfield). Equipment required to be worn in the above scenarios consists of disposable gloves, disposable aprons, and face masks.

9. Emergency Contact Details

Ambulance- dial 999/112 (the St Faith's post code CB2 8AG will be requested by the emergency services). Specify Gate 4 / Gate 2 as the point of entry for the emergency services.

N.B. Please ensure that the Health Centre and the Senior Management Team have been informed if a 999/112 call has been made to ensure sufficient support is available.

Health Centre Team

Internal phone **420**

Renita Petkov - **07872397597** available 08:00 - 16:00 (Monday-Friday)

Vicky Knight - **07932655603** available 08:30 - 12:30 (Monday)

10:00 - 14:30 (Tuesday)

10:30 - 16:00 (Wednesday)

Elizabeth Bryan - **07766010812** available 09.00am - 14:00 (Monday)

09.45am - 14:00 (Thursday)

09.45am - 14:00 (Friday)

Senior Management Team

SMT@stfaiths.co.uk

Richard Brent - **07825277547**

Mike Critchley - **07528801313**

Joe Davenport - **07858957430**

R Petkov and M Critchley

Lead Nurse Director of Pastoral Care